1. As a business owner, I need an appointment system to have a function where the customer can just pick the next available time automatically so they can set their appointments as quickly as possible and take advantage of having unexpected free time to come in.
   1. Set up appointment database.
   2. Design appointment interface for website.
   3. Link appointment interface to database.
   4. Connect database to business’ calendar system.
   5. Set up database query to find next available appointment slot.
   6. Unit testing of next available appointment functionality.
2. As a business owner, I need an appointment system to offer a selection of the types of grooming a dog can receive so customers are able to have done just what they want to be done instead of being given a package of grooming that may include things they don’t want done, and so customers do not have to spend time at the business explaining to a groomer what they do and don’t want done.
   1. Set up database to hold types of grooming services available.
   2. Set up interface for selecting types of grooming.
   3. Connect interface to database.
   4. Connect database to business’ software.
   5. Unit testing of grooming selection system.